



**Black Box Security  
Alarm Systems Ltd.**

Poplar Court  
77 Golden Hill Lane  
Leyland  
Preston PR25 3FF

Telephone: (01772) 421129

Facsimile: (01772) 622891

Email:

[info@blackboxsecurity.co.uk](mailto:info@blackboxsecurity.co.uk)

**MAINTENANCE SCHEDULE**

Our alarm service charges include: -

- a) One routine service visit (two if monitoring).
- b) All monitoring charges (if applicable).

Exclusions: -

- a) Repairs to system following damage, **call handling charge of £50.00 plus vat, applicable from 1.1.2007.**
- b) Fault repairs, **call handling charge of £15.00 plus vat, applicable from 1.1.2007**
- c) Alterations or extension to system.
- d) Replacement to parts out of warranty, which have been fitted by us.

**ROUTINE SERVICE PROCEDURE**

The routine service visit will involve the testing of the following equipment: -

- a) All detection devices
- b) All audible signalling devices
- c) Remote signalling equipment, where applicable
- d) All power supply units

Any equipment found to be inoperative during this visit would be identified and replaced upon your instruction. (Parts are not included in the service contract charge).

**FAULTS**

Please ensure that faults are reported before 10.00am to enable a prompt repair.

**CORRECTIVE MAINTENANCE**

Any corrective visit, during office hours, within the twelve-month paid-up period will not be subject to a charge, providing the engineer is on site no longer than one hour. Except where a call out is made due to circumstances beyond our control (See exclusions).

**PAYMENT**

Cheques should be made payable to **Black Box Security Alarm Systems Ltd.** Alternatively payment can be made by **All major Credit/Debit Cards over the telephone on 01772 421129, or on the web site [www.blackboxsecurity.co.uk](http://www.blackboxsecurity.co.uk).**