

Systems with Fire Brigade response. (Commercial)

Upon receipt of a FIRE alarm signal, the ARC operator will establish whether the intruder alarm system is open or closed. If the intruder alarm is in the **open** state the ARC is to ring the premises and attempt to verify as to whether the FIRE alarm signal is genuine or a false alarm.

Contact is to be made to the site to ascertain the situation, if the alarm is proved to be a false alarm and the site do not request the Fire Brigade, then no further action is required.

Should the ARC be unable to contact the premises to verify the situation or the site request help the relevant Fire Authority is to be contacted.

If the intruder alarm system is **closed** when the FIRE signal is received the relevant Fire Authority it to be contacted immediately and keyholders.